



Soulence, LLC Privacy Statement

Our Commitment to Privacy

Soulence, LLC has created this privacy statement in order to demonstrate our firm commitment to safeguarding the privacy of our clients.

Information We Collect About You

We collect nonpublic personal information about our clients only for lawful business purposes, or as otherwise required by applicable law. The nonpublic personal information that we collect from you, is as follows:

Information we receive from you.

Examples of such information would include, but not be limited to: (i) information you provide to us that is necessary to perform services for you as requested; (ii) bank account numbers and on-line access to those accounts for purposes of performing services for you as requested, (iii) other nonpublic person information incidental to our business relationship to you.

Information We Disclose About You

We do not sell, trade, or otherwise disclose nonpublic personal information that we have collected about clients or former clients. Unless you specifically authorize us in writing to release nonpublic personal information, we do not make your nonpublic personal information available, unless applicable law requires such disclosures.

Information Security Practices

We take reasonable precautions to protect nonpublic personal information that clients and former clients provide to us. We restrict access to nonpublic personal information to our employees who need to know that information in order to provide services to you, to collect delinquencies, or to otherwise appropriately deal with your accounts. We also maintain physical, electronic, and procedural safeguards to protect your nonpublic personal information.

About Our Web Site

Soulence, LLC collects the following information for the purposes of contacting our clients to provide requested products and information, the marketing of other credit union products and services, the reporting of Web statistics, and the monitoring of products and equipment: (i) Internet Service Provider (ISP) address; (ii) failed log-on attempts; (iii) username and passwords; (iv) e-mail address; (v) time and date of access; (vi) mailing address; and (vii) telephone number.

Beyond Our Control

Our Web site contains links to other Web sites. Soulence, LLC is not responsible for the privacy practices or the content of the linked Web sites, and encourages clients to read the privacy statements of all linked Web sites in order to become acquainted with their specific privacy practices.

How to Contact Us

For questions and comments regarding this privacy statement, please e-mail Soulence, LLC at info@soulence.com or call (801)304-7747 or toll-free at 888-400-4236.

Modification

Soulence, LLC reserves the right to modify, change, or amend this Privacy Statement at any time without notice other than as expressly required by applicable law. Since privacy practices may change over time, please check www.soulence.com regularly to view the most current version of our privacy statement.

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